



HOTEL INDIGO®

AN IHG HOTEL

NEWCASTLE

We're renovating!

Your stay at Hotel Indigo Newcastle should be like your home away from home. It is where our leisure guests relax, and corporate guests work, so ensuring an enjoyable and welcoming experience is crucial to the guest experience we aim to provide. With that in mind, we must inform you of our plans to refurbish Hotel Indigo Newcastle during quarter one of 2024, which will enhance your guest experience in the future. We therefore wish to provide you with information on what you can expect during this period.

Firstly, we want to reassure you that Hotel Indigo Newcastle will remain fully operational during this period; however, there will be some disruption to the service you may expect as we upgrade the kitchen, restaurant, bar, reception, and embark on the first phase of our exciting new bedroom scheme. Our vision is to make Hotel Indigo Newcastle an even better place to visit and stay, and we have exciting plans in the pipeline to create a brilliant guest experience for all visitors.

The refurbishment is planned to take place between January and March 2024 (dates are provisional and may be subject to change).

During this time, there will be a limited food and beverage offering, as there will be no operational kitchen, bar, or restaurant at certain times during the renovation. However, we will offer a limited breakfast and room service, with drinks and snacks available to purchase from reception. If you'd like to know the exact offering during your stay, please don't hesitate to get in touch.

Whilst we refurbish our Reception area, your check-in process will look slightly different to what you are used to, but your welcome upon arrival will remain unchanged!

To ensure there is minimum disruption during your stay, our staff will be working hard to deliver the same exceptional service you are used to, albeit in a slightly different setting. Should you have any questions, we welcome you to contact us direct to discuss how the renovations at Hotel Indigo Newcastle may affect your stay.

Thank you for being so understanding, and we look forward to welcoming you to our exciting new space!

From the Hotel Indigo Newcastle team